DC Access Mobile Application:How to Submit a Mid-Certification

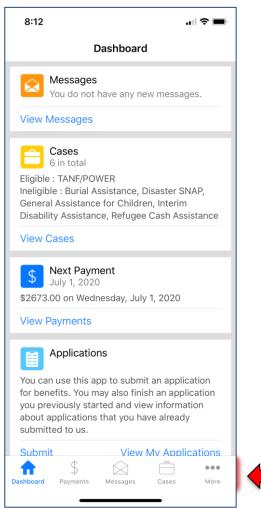
Procedure

How to Submit a Mid-Certification in the DC Access Mobile App

Overview: Follow the steps below to successfully submit a mid-certification in the DC Access mobile app **Step-by-Step:**

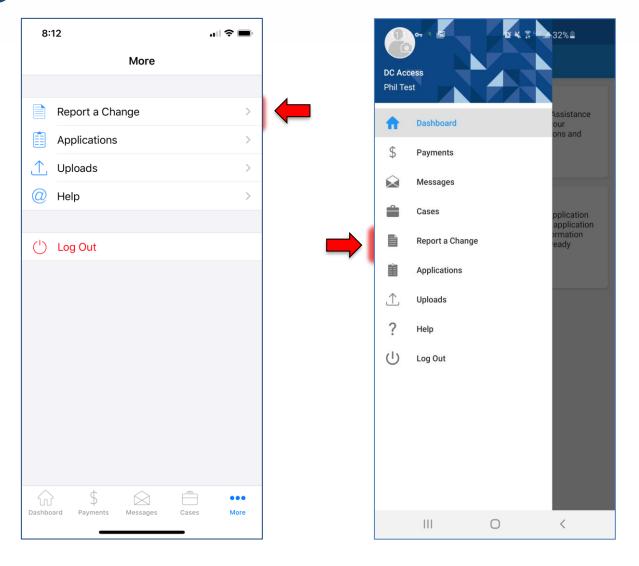
1 User clicks on the **More Options** dashboard.

[iPhone]

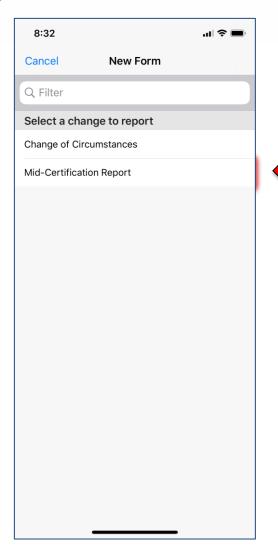


[Android] 8:49 🖾 ⊶ 😰 🔌 🖫 📶 58% 🛱 Dashboard Messages You do not have any new messages. VIEW MESSAGES Cases 5 in total Eligible: TANF/POWER Ineligible: Burial Assistance, General Assistance for Children, Interim Disability Assistance, Refugee Cash Assistance VIEW CASES Next Payment Jun 1, 2020 \$27.00 on Monday, June 1, 2020 VIEW PAYMENTS **Applications** You can use this app to submit an application for benefits. You may also finish an application you previously started and view information about applications that you have already submitted to us. VIEW MY APPLICATIONS APPLY

2 User selects "Report a Change."

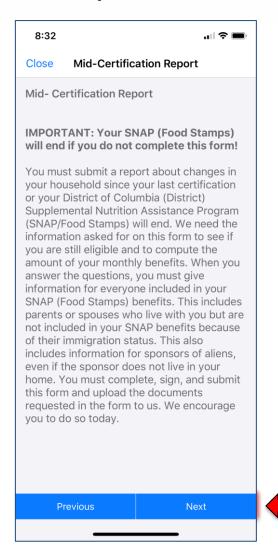


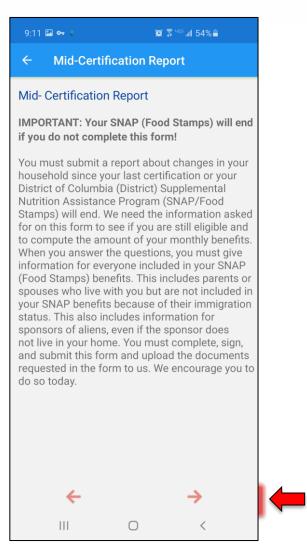
3 User selects the "Mid-Certification Report" and begins a new form.





4 Once a new Mid-Certification Report is initiated, the mobile app will display a form that consists of a series of questions asked over several screens.





- Once a Mid-Certification Report is completed with the recipient signature, the user can no longer update it.
 - a. Tapping on a completed Mid-Certification Report opens a read-only version of the report form
 - b. For an "In-Progress" Mid-Certification Report, the user can provide updates to the report on the **Report A Change** screen.

